



*A Strong Yukon with a Strong Volunteer Spirit!*

# 5

## Service Centers

**Our Vision:** A strong Yukon with a strong volunteer spirit!

**Our Mission:** To foster and promote volunteerism throughout the Yukon by providing resources, training, consultation, and support for individuals and organisations.

**Our Values:**

- Community spirit
- Diversity
- Partnerships & collaborations
- Lifelong learning
- Quality service

**Our Goals:**

- To inspire Yukoners to volunteer in their communities
- To recognize volunteers and their contributions to the community
- To provide resources, training, consultation, and other support that will enable agencies to effectively engage and manage volunteers
- To educate about the value of volunteerism
- To connect volunteers and volunteer organisations across the Yukon
- To develop partnerships that will facilitate the advancement of volunteerism in the Yukon



**VBY Volunteer Centre Services**

Our goal is to offer first class volunteer support services to the voluntary and non profit sector.

**VBY Training Centre Services**

Our goal is to offer first class training programs and resources to the voluntary and non-profit sector.

**VBY Communications & Networking Centre Services**

Our goal is to offer first class networking services to the voluntary and non profit sector.

**VBY Resource Centre Services**

Our goal is to offer a first class Resource Centre to the voluntary and non profit sector

**VBY Employment Centre:** Our goal is to find job opportunities for unemployed youth in Yukon by providing professional and technical training sessions that lead directly to career-building experience with not-profit organisations.

**General information & Assistance**

Please call us at (867) 456-4304, email us at [info@volunteeryukon.ca](mailto:info@volunteeryukon.ca), or drop by our office at 305 Wood St. in Whitehorse for referrals, recommendations, insights, ideas, and information!

## VBY Volunteer Centre

SERVICE	EXPLANATION	FEE SCHEDULE	AVAILABLE FOR NGOS IN COMMUNITIES
<p><u>Volunteer Matching System</u></p> <p>Your volunteer opportunities will be posted on several channels, including:</p> <p>VBY's Volunteer Database, which contains</p> <p style="text-align: center;"><b>302</b></p> <p style="text-align: center;">potential volunteers!</p>	<p>Channels of Distribution include:</p> <p><b>VBY's Volunteer Database</b> Targeted emails</p> <p><b><u>VBY's website</u></b></p> <p><b>VBY' social media</b></p> <p><b>Time to Give Segment</b> <u>CBC North 94.5 FM</u> Thursdays after the 12:40 pm news</p> <p><b>Active in Your Community</b> <u>Yukon News</u> weekly column</p> <p><b>Volunteer Yukon Radio Show</b> CJUC 92.5 FM The Juice Wednesdays 12 pm-1 pm (courtesy Brett Chandler)</p> <p><b><u>YuWIN website</u></b></p> <p><b><u>Volunteer Canada's Website</u></b></p>	<p>Available to anyone wanting to volunteer, and to any NGO, free of charge</p> <p style="text-align: center;">-</p> <p>**We ask all organisations who apply to NGOf to become a VBY member.**</p>	<p style="text-align: center;">Yes</p>



## VBY Volunteer Centre

SERVICE	Details	FEE SCHEDULE	AVAILABLE FOR NGOS IN COMMUNITIES
<p style="text-align: center;"><b><u>Fall Education Career and Volunteer Fair</u></b></p> <p>This Fair has an emphasis in education ,employment counseling and recruitment of volunteers and staff.</p> <ul style="list-style-type: none"> <li>•Involved in education or employment counseling?</li> <li>•Need volunteers?</li> <li>•Looking for staff?</li> </ul>	<p>Showcase your organisation inspire Yukoners to explore opportunities in education, jobs, or volunteer</p> <p>Target: High School Students, Job Seekers and volunteers</p> <p><b>**In partnership with YuWIN, Association franco-yukonnaise and Yukon College**</b></p>	<p>Available to everyone.</p> <p>Members receive a discount.</p>	<p style="text-align: center;">In Whitehorse</p>
<p style="text-align: center;"><b><u>Spring Job and Volunteer Fair</u></b></p> <p>Enjoy the networking opportunities &amp; show you're supporting hiring local!</p> <ul style="list-style-type: none"> <li>•Students, Job Seekers &amp; Volunteers want to know more about your company and organization</li> <li>•Reduce your time, effort and recruitment costs</li> </ul>	<p>Another opportunity to promote your organisation . Last year's event had more than 1,000 attendees</p> <p>Target: Post secondary Students, Job Seekers and Volunteers</p> <p><b>**In partnership with YuWIN, Association franco-yukonnaise and Yukon College**</b></p>	<p>Available to everyone.</p> <p>Members receive a discount.</p>	<p style="text-align: center;">In Whitehorse</p>



## VBY Training Centre

SERVICE	DETAILS	FEE SCHEDULE	AVAILABLE FOR NGOS IN COMMUNITIES
<p style="text-align: center;"><u>Public Training</u></p>	<p>Our 2 hour public workshops cover critical non-profit management topics such as:</p> <ul style="list-style-type: none"> <li>•Board Roles &amp; Responsibilities</li> <li>•Effective Board Meetings</li> <li>• Strategic Planning,</li> <li>•Policy Development,</li> <li>•Financial Management.</li> </ul> <p>Topics are chosen based on community feedback and trainer availability.</p>	<p>Available to everyone.</p> <p>Members receive a discount.</p>	<p style="text-align: center;">Whitehorse and surrounding area</p>
<p style="text-align: center;"><u>Custom Training</u> through the NGO Training Fund (NGOtf)</p>	<p>For individual NGOs. Organisations can apply to the NGO Training Fund (managed by VBY) for funding to hire a professional consultant/trainer.</p> <p>The Call for Applications happens at least twice annually.</p> <p>**The purpose of the training must be to help build organisational capacity**</p>	<p>Available to everyone, free of charge.</p> <p>**We ask all organisations who apply to NGOtf to become a VBY member**</p>	<p style="text-align: center;">Yes</p>
<p style="text-align: center;"><u>Online Courses</u></p>	<p>VBY is currently trying to develop an e-Training centre.</p>	<p>Available to everyone.</p> <p>Members receive a discount.</p>	<p style="text-align: center;">Yes</p>



## VBY Communications & Networking Centre

SERVICE	Channels of Distribution	FEE SCHEDULE	AVAILABLE FOR NGOS IN COMMUNITIES
<u>Website</u>	Website features include: (1) Upcoming training events (2) Multimedia resource library (3) Funding sources (4) Volunteer matching system	Available to everyone, free of charge	Yes
<u>NonProfitNet</u>	This public access listserv is maintained by VBY and is used for online networking within the Yukon non profit sector. To subscribe, simply send an email to: <a href="mailto:nonproftnet-yt-subscribe@yahoogroups.com">nonproftnet-yt-subscribe@yahoogroups.com</a>	Available to everyone who works for a Non-profit organisation, free of charge	Yes
E-newsletter & E -alerts	Be the first to know about VBY's activities. Send an email to <a href="mailto:executivedirector@volunteeryukon.ca">executivedirector@volunteeryukon.ca</a>	Available to everyone who works for a non-profit organisation, free of charge	Yes
Community organisations' brochures	Bring us your brochures and we'll make them available to the public.	Available to everyone, free of charge	Yes
<u>Twitter Account</u>	VBY posts all its volunteer opportunities and any information from its e-newsletter on their Twitter account	Available to everyone, free of charge	Yes



## VBY Communications & Networking Centre

SERVICE	Channels of Distribution	FEE SCHEDULE	AVAILABLE FOR NGOS IN COMMUNITIES
<u>Facebook Page</u>	VBY posts all its volunteer opportunities and any information from its e-newsletter on their Facebook account	Available to everyone, free of charge	Yes
<u>CBC – Time To Give</u>	Weekly segment on CBC North for NGOs to discuss their organisation, needs, and volunteer opportunities.	Members only, Free of charge	Yes, by phone
<u>Professional Advisors Consultations</u>	Online consultations and troubleshooting for volunteer, board, or non -profit management issues.	Available to members only (free of charge)	Yes



## VBY Resource Centre

SERVICE	DESCRIPTION	FEE SCHEDULE	AVAILABLE FOR NGOS IN COMMUNITIES
Resource Centre	Phone and photocopier available on the Main Level	Available to everyone, Photocopy: \$0.15 per page	Located in Whitehorse
<u>My Risk Management Policies</u>	We help you create custom policies for your nonprofit. You can create policies that suit the mission, culture, and circumstances of your organisation. You will be free from the guilt (and dread) associated with copying another organisation's policies, and you will be taking a giant leap forward to protect the vital mission of your nonprofit.	Available only to members	Yes
<u>Professional services directory</u>	We provide in-house access to a database of professional consultants who are interested in working with non-profit organisations. Consultants are organised via 20 different categories.	Available to everyone, free of charge	Yes
<u>List of NGO`s</u>	Social Economy Research Network of Northern Canada has created a database of Northern Social Economy Organizations.	Available to everyone, free of charge	Yes
<u>Training informational podcasts</u>	Audio recordings of our public workshops are available on our website and are broadcast on CJUC 92.5 FM, Whitehorse radio, Wednesdays from 12:00 - 1:00 p.m	Available to everyone, free of charge	Yes
<u>Funding Sources</u>	There is an abundance of government and private financial support available to non-profit organisations. Some are of a general nature and others are quite project specific	Available to everyone, free of charge	Yes





## VBY Employment Centre

SERVICE	Explanation	FEE SCHEDULE	AVAILABLE FOR NGOS IN COMMUNITIES
<u>Youth on Board</u>	Minimum wage subsidy ( <b>\$11.32</b> ) for 20 weeks. A total of <b>\$7924</b> . For NGO`s willing to offer full-time job (35hrs per week) during 20 weeks to a Yukon Youth  <a href="mailto:Youthonboard@volunteeryukon.ca">Youthonboard@volunteeryukon.ca</a>	Available to anyone with the following requirements  **We ask all organisations who apply to NGOf to become a VBY member.**	Yes
<u>Volunteer Experience Recognition Program (PREB)</u>	PREPB is a bilingual tool that helps non-profit organizations to officially acknowledge and affirm their volunteers` contributions by providing each volunteer with an individualized certificate that lists the knowledge and skills acquired and/or demonstrated during the course of their volunteerism.	Available to everyone, free of charge  **We ask all organisations who apply to NGOf to become a VBY member.**	Yes

