

VOLUNTEER OPPORTUNITIES

DIVISION: ATHLETE SERVICES	
General Area	Roles & Tasks
Accommodation	<ul style="list-style-type: none"> ➤ Transformation of facility into Games venue ➤ Set up and take down beds
Athlete Lounge Host	<ul style="list-style-type: none"> ➤ Hospitality/supervision services to participants ➤ Supply & clean lounges ➤ Organizing/helping with entertainment events
Village Information Centres	<ul style="list-style-type: none"> ➤ Provide operational/logistical support to participants in “villages” of various accommodation venues
Food Services	<ul style="list-style-type: none"> ➤ Assist with feeding participants ➤ Kitchen help, serving, cleaning ➤ Coat check
Medical Professional	<ul style="list-style-type: none"> ➤ Doctors, nurses, pharmacists, physiotherapists, etc. ➤ Medical support

DIVISION: COMMUNITY ENGAGEMENT & PROTOCOL	
General Area	Roles & Tasks
Hosting Services	<ul style="list-style-type: none"> ➤ Assist, support, host & transport special guests
Mascot	<ul style="list-style-type: none"> ➤ In the costume! ➤ Handlers and Drivers
Medal Ceremonies & Presentations	<ul style="list-style-type: none"> ➤ Back of House, front of house to assist with presentation ➤ Assist with medal ceremony
Translators	<ul style="list-style-type: none"> ➤ Translators in Russian, Sampi, French, etc.
Welcome & Send Off	<ul style="list-style-type: none"> ➤ Meet and greet at airport ➤ Directing people for departures
First Nation Kiosk Expo	<ul style="list-style-type: none"> ➤ Set up and take down ➤ Meet & greet the public, share information

VOLUNTEER OPPORTUNITIES

DIVISION: CULTURAL PROGRAM & CEREMONIES	
General Area	Roles & Tasks
Ceremonies Assistance	<ul style="list-style-type: none"> ➤ Assist with Opening Ceremonies ➤ Assist with Closing Ceremonies ➤ Taking tickets; ushering public; ➤ Ushering Contingents
Cultural Festival	<ul style="list-style-type: none"> ➤ Set up and take down ➤ Assist with marketplace ➤ Assist with demonstrations & workshops
Cultural Gala	<ul style="list-style-type: none"> ➤ Set up and take down ➤ Assist with opening reception/other

DIVISION: FINANCE & ADMINISTRATION	
General Area	Roles & Tasks
Administrative Support	<ul style="list-style-type: none"> ➤ Administration assistance – reports, etc. ➤ Computer skills a necessity
Box Office	<ul style="list-style-type: none"> ➤ Ticket sales; provide event information

DIVISION: HOST SOCIETY	
General Area	Roles & Tasks
VP & AVP Committee Chairs Sport Chairs/Co-Chairs	<ul style="list-style-type: none"> ➤ Pre-assigned volunteers for all Divisions
Other planning volunteers	<ul style="list-style-type: none"> ➤ Pre-assigned volunteers for all Divisions
AWG Staff	<ul style="list-style-type: none"> ➤ Pre-assigned

VOLUNTEER OPPORTUNITIES

DIVISION: INFORMATION TECHNOLOGY (IT)	
General Area	Roles & Tasks
Help Desk	<ul style="list-style-type: none"> ➤ Computer set up; troubleshooting ➤ Support users at various venues ➤ Hardware/software support
Results Analyst/Specialist	<ul style="list-style-type: none"> ➤ Transpose results into GEM.pro ➤ Good understanding of Microsoft Word/Excel ➤ Good attention to detail
Other	<ul style="list-style-type: none"> ➤ Pre-assigned specialized volunteers by IT Division

DIVISION: LOGISTICS	
General Area	Roles & Tasks
Access Control	<ul style="list-style-type: none"> ➤ General venue security – daytime only ➤ Maintain access restrictions ➤ Parking Lot Attendants
Airport Operations	<ul style="list-style-type: none"> ➤ Contingent arrivals and departures ➤ Luggage, equipment and cargo handling (Note: good physical condition required)
Motor Pool Driver	<ul style="list-style-type: none"> ➤ Mover of people, materials, equipment & supplies ➤ Current driver's license required ➤ Good physical condition for moving "things"
Security	<ul style="list-style-type: none"> ➤ Overnight Security
Warehousing & Fabrication	<ul style="list-style-type: none"> ➤ Warehousing/inventory management ➤ Fabrication (making signs, etc.) ➤ Organize material & equipment delivery to venues

VOLUNTEER OPPORTUNITIES

DIVISION: MARKETING & SALES	
General Area	Roles & Tasks
Media Relations and Services	<ul style="list-style-type: none"> ➤ Media registrations, client services ➤ Accreditation; support/direct & escort media ➤ Interview athletes; transportation ➤ Photographers, videographers, social media ➤ Results, Statistics
Sales	<ul style="list-style-type: none"> ➤ Merchandise sales ➤ Ticket sales ➤ Inventory Management
Pin Trading	<ul style="list-style-type: none"> ➤ Provide support and information
Marketing Materials	<ul style="list-style-type: none"> ➤ Assist with ULU News, collecting stories, creating content
Digital Content	<ul style="list-style-type: none"> ➤ Create digital content of social media & website

DIVISION: SPONSORSHIP	
General Area	Roles & Tasks
Hosting Services	<ul style="list-style-type: none"> ➤ Assist and support special guests in lounges ➤ (BARS course preferred)

DIVISION: SPORT	
General Area	Roles & Tasks
Competition Assistance	<ul style="list-style-type: none"> ➤ Support sport competitions ➤ Examples: result runners, bib collectors, linespersons, scorekeepers, timers, controllers, marshals, forerunners, etc.
Mission Centre	<ul style="list-style-type: none"> ➤ Provide administration support & assistance

VOLUNTEER OPPORTUNITIES

DIVISION: VENUES	
General Area	Roles & Tasks
Spectator Services	➤ Greet, usher and assist spectators and guests
Venue Fit Out & Take Down	➤ Set up and/or take down of all venues ➤ Need to be in good physical condition – able to lift heavy objects
Venue Operations	➤ Pre-assigned Venue Team Leads

DIVISION: VOLUNTEERS	
General Area	Roles & Tasks
Accreditation	➤ Produce accreditation/replacements for participants ➤ Produce accreditation/replacement for volunteers
Recruitment Teams	➤ Present to groups, organizations ➤ Attend trade shows with AWG booth ➤ Comfortable speaking in front of a group
Trainer for Volunteers (Orientation Sessions)	➤ Set up and take down of Orientation Venue ➤ Support for Orientation speakers ➤ Speakers – comfortable speaking in front of a large audience
Volunteer Center	➤ Assist and support volunteers ➤ Opens one week before Games
Volunteer Lounges	➤ Work with Lead, ensure lounge is ready, clean, stocked ➤ Assist volunteers (check in/out)